



# Dispute Resolution Services

Residential Tenancy Branch  
Office of Housing and Construction Standards  
Ministry of Housing and Social Development

## Decision

Dispute Codes: MNDC, & FF

## Introduction

Having heard all the testimony of the applicant , under affirmation, and in the absence of any submissions from the respondent(s), although having been notified of the right to make such submissions I have determined:

## Issue(s) to be Decided

This is a request for a monetary order for \$360.00 for loss of services.

## Background and Evidence

The applicant testified that the cable TV service that was included in the rent was disconnected in July 2008 and the rent was not reduced to compensate for the loss.

The tenant is therefore asking for an order for \$60.00 per month which is the value of the Cable TV service that was taken away.

## Analysis

If a landlord reduces or discontinues a service that has been included in the rent, they must reduce the rent by an amount equivalent to the cost of the service that has been discontinued.

## Conclusion

I have issued an order for the landlord to pay \$360.00 to the tenant for the loss of the cable TV service.

I further ordered that the respondent bear the \$ 50.00 cost of the filing fee paid for this hearing.

Total order issued-----\$410.00

December 24, 2008

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Date of Decision