



# Dispute Resolution Services

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Residential Tenancy Branch  
Ministry of Housing and Social Development

## **DECISION**

Dispute Codes      MNDC, OLC, ERP, & O

### Introduction

This hearing dealt with an application by the tenant seeking compensation due to loss or damage suffered as a result of a breach of the tenancy agreement or *Act* by the landlords.

Both parties appeared, gave affirmed testimony and were provided the opportunity to present their evidence orally and in written and documentary form, and to cross examine the other party, and make submissions to me.

### *Opportunity to Settle Dispute:*

The landlords and the tenant were provided an opportunity to reach a mutual agreement to resolve this dispute. Pursuant to section 63 of the *Act* I have documented the party's agreement in this decision.

The tenant and the landlords have resolved their dispute as follows:

1. The landlords withdraw the 10 day Notice to End Tenancy Due to Unpaid Rent or Utilities issued to the tenant on October 7, 2010 due to the tenant's failure to pay \$65.68;
2. The tenant agrees she is compensated for loss or interruption of her utilities by the landlords waiving the outstanding utilities the tenant currently owes for the sum of \$65.78; and
3. The parties agree that following this decision the landlords will provide the tenant with monthly copy of the utility bills and once the tenant receives copies of the bills she will pay the landlords 40 percent pursuant to the tenancy agreement.

Conclusion

I commend the parties for reaching a mutual and binding settlement to resolve this dispute.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: October 14, 2010.

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Dispute Resolution Officer