



# Dispute Resolution Services

Page: 1

Residential Tenancy Branch  
Ministry of Housing and Social Development

## **DECISION**

Dispute Codes      MNSD, FF

This matter involved cross Applications for Dispute Resolution and was set for hearing by telephone conference call at 9:00 a.m. on this date.

The line remained open while the phone system was monitored for ten minutes and neither Applicant called into the hearing during this time.

Therefore, as the Applicants did not attend the hearing by 9:10 a.m., I dismiss both claims with leave to reapply.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: November 02, 2010.

---

Dispute Resolution Officer