



# Dispute Resolution Services

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Residential Tenancy Branch  
Office of Housing and Construction Standards

## DECISION

Dispute Codes: CNR, ERP, RP, RR

### Introduction

This hearing was scheduled in response to the tenant's application for cancellation of a notice to end tenancy for unpaid rent / an order instructing the landlord to make emergency repairs for health or safety reasons / an order instructing the landlord to make repairs to the unit, site or property / and permission to reduce rent for repairs, services or facilities agreed upon but not provided.

Both parties attended and briefly gave affirmed testimony.

### Issue(s) to be Decided

Whether the tenant is entitled to the above under the Act, Regulation or tenancy agreement.

### Background / Evidence / Analysis

The parties agree that the tenant vacated the unit and returned the unit key(s) to the landlord yesterday, May 6, 2013. The tenant testified that her only remaining concern is the return of her security deposit. She was informed that in order to proceed in that regard, it would be necessary for her to provide the landlord with her forwarding address in writing. The landlord testified that the tenant has not presently informed him of her forwarding address.

Finally, the attention of the parties is drawn to section 38 of the Act which speaks to **Return of security deposit and pet damage deposit.**

The full text of the Act, Regulation, Residential Tenancy Policy Guidelines, Fact Sheets, forms and more can be accessed via the website: [www.rto.gov.bc.ca](http://www.rto.gov.bc.ca)

Conclusion

The tenant's application is withdrawn.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: May 07, 2013

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Residential Tenancy Branch