



Dispute Resolution Services

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Residential Tenancy Branch
Office of Housing and Construction Standards

DECISION

Dispute Codes

MNDC RP FF

Introduction

This hearing dealt with the Tenants' Application for Dispute Resolution, received at the Residential Tenancy Branch on May 25, 2017 (the "Application"). The Tenants applied for the following relief pursuant to the *Residential Tenancy Act* (the "Act"):

- a monetary order for money owed or compensation for damage or loss;
- an order that the Landlord make repairs to the unit, site or property; and
- an order granting recovery of the filing fee.

C.Y. attended the hearing on behalf of both Tenants. C.Y. was assisted by N.R., an advocate. The Landlords were represented at the hearing by S.H. Also in attendance for the Landlords were E.D. and C.C., who did not provide testimony or participate in settlement discussions. C.Y. and S.H. provided solemn affirmations at the outset of the hearing.

Settlement

The opportunity for settlement was discussed with the parties during the hearing. The parties were advised there is no obligation to resolve the dispute through settlement, but that I could assist the parties to reach an agreement, which would be documented in my Decision.

During the hearing, the parties agreed to settle this matter as follows:

1. The Landlords agree to pay the Tenants the sum of \$110.28, by cheque.
2. The Landlords agree to continue to take steps to address pest control issues in the rental property, including the Tenants' rental unit.

3. The Tenants agree to have a hide-a-bed and a regular bed in the rental unit treated at a pest control facility operated by the Landlords. The Landlords will provide transportation for this purpose. The Tenants will be responsible to load and unload furniture during this process.
4. The Tenants agree to maintain the rental unit free of unnecessary clutter in their effort to assist with pest control measures.
5. The Tenants agree to withdraw their Application in full as part of this mutually agreed settlement.

This settlement agreement was reached in accordance with section 63 of the *Act*.

Conclusion

The parties are ordered to comply with the terms of the settlement agreement described above.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: July 13, 2017

Residential Tenancy Branch