



# Dispute Resolution Services

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Residential Tenancy Branch  
Office of Housing and Construction Standards

## **DECISION**

Dispute Codes      MNSD, FF

### Introduction and Analysis

This telephone conference call hearing was convened as the result of the tenants' application for dispute resolution under the *Residential Tenancy Act* (the "Act") for recovery of the security deposit and the application filing fee.

The hearing began promptly at 1:30 pm Pacific Time on Wednesday, September 6, 2017, as scheduled and the telephone system remained open and was monitored for 11 minutes. During this time, neither party dialed into the telephone conference call hearing.

### Conclusion

In the absence of both parties, I dismiss the tenants' application, with leave to reapply.

This decision is final and binding on the parties, unless otherwise provided under the Act, and is made on authority delegated to me by the Director of the Residential Tenancy Branch under s. 9.1(1) of the *Residential Tenancy Act*.

Dated: September 11, 2017

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Residential Tenancy Branch