



# Dispute Resolution Services

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Residential Tenancy Branch  
Office of Housing and Construction Standards

A matter regarding WPJ.MCCARTHY AND COMPANY LTD  
and [tenant name suppressed to protect privacy]

## **DECISION**

Dispute Codes            OLC RP RR

### Introduction

This hearing was convened by way of conference call concerning an application made by the tenants seeking an order that the landlord comply with the *Act*, regulation or tenancy agreement; an order that the landlord make repairs to the unit, site or property; and for an order reducing rent for repairs, services or facilities agreed upon but not provided.

The tenants and an agent for the landlord attended the hearing during which the parties agreed to settle this dispute in the following terms:

1. the tenants' application for an order reducing rent for repairs, services or facilities agreed upon but not provided is withdrawn;
2. the landlord will inspect the rental unit and make repairs to the residential property as required;
3. the landlord will comply with the *Residential Tenancy Act* by providing the tenants with their right to quiet enjoyment of the rental unit and property to which they have access to.

The parties confirmed at the end of the hearing that this agreement was made on a voluntary basis and that the parties understood the nature of this full and final settlement of this matter.

### Conclusion

For the reasons set out above, and by consent, I hereby order the landlord to comply with the settlement agreement as set out above.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: June 05, 2018