



Dispute Resolution Services

Page: 1

Residential Tenancy Branch
Office of Housing and Construction Standards

A matter regarding KANDOLA VENTURES
and [tenant name suppressed to protect privacy]

DECISION

Dispute Codes MNSD FF

This hearing was convened as a result of the Tenants' Application for Dispute Resolution, made on April 26, 2018, as amended on April 20, 2018 (the "Application"). The Tenants applied for the following relief, pursuant to the *Residential Tenancy Act*:

- an order that the Landlords return all or part of the security deposit and/or pet damage deposit; and
- an order granting recovery of the filing fee.

On behalf of the Tenants, D.S. attended the hearing at the appointed date and time. The Landlords did not attend the hearing.

At the beginning of the hearing, D.S. advised that the Tenants have had difficulty serving the Landlords with notice of the hearing. As the Landlord did not attend the hearing, I find it is more likely than not that the Landlord did not receive notice of the hearing. Accordingly, I find the Application is dismissed, with leave to reapply. This is not an extension of any statutory timeline.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: November 1, 2018

Residential Tenancy Branch