



Dispute Resolution Services

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Residential Tenancy Branch
Office of Housing and Construction Standards

A matter regarding STEWART, AULINGER & COMPANY
and [tenant name suppressed to protect privacy]

DECISION

Dispute Codes MNDC

Introduction

On July 20, 2018, the Tenants applied for dispute resolution under the *Residential Tenancy Act* ("the Act") seeking money owed or compensation for damage or loss under the Act, regulation, or tenancy agreement.

This matter was set for hearing by telephone conference call at 1:30 PM on this date. The Landlord appeared at the hearing; however, the Applicants did not. The line remained open while the phone system was monitored for ten minutes and the Applicants did not call into the hearing during this time.

The Landlord testified that they received the Notice of Dispute Resolution Proceeding documents from the Applicants on July 24, 2018.

Since the Applicants did not attend the hearing by 1:40 PM, and since the Landlord attended and was ready to proceed, I dismiss the application without leave to reapply.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: November 29, 2018

Residential Tenancy Branch