



# Dispute Resolution Services

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Residential Tenancy Branch  
Office of Housing and Construction Standards

## **DECISION**

Dispute Codes      MNR, MNDC, MNSD, FFL

### Introduction

On April 23, 2018, the Landlords submitted an Application for Dispute Resolution for a monetary order for unpaid rent or utilities; to keep the security deposit; and for money owed or compensation for damage or loss.

The matter was set for a conference call hearing. The Landlord Mr. M.D. attended the teleconference hearing; however, the Tenant did not. The Landlord provided affirmed testimony that he taped a copy of the Notice of Dispute Resolution Proceeding to the Tenant's mailbox on April 23, 2018.

I find that the Landlord did not serve the Notice of Dispute resolution to the Tenant in accordance with section 89 of the Act. The Landlord applied for monetary compensation. Service of such an application by posting the Notice of Dispute Resolution Proceeding to a mailbox or door is not a method permitted under the Act.

The Landlord's application is dismissed in its entirety with leave to reapply.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: November 02, 2018

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Residential Tenancy Branch