



Dispute Resolution Services

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Residential Tenancy Branch
Office of Housing and Construction Standards

DECISION

Dispute Codes RR

Introduction

This is an application by the tenant under the *Residential Tenancy Act* ("the Act") for the following:

- An order to reduce rent for repairs, services or facilities agreed upon but not provided.

This matter was set for hearing by telephone conference. Neither party attended although I left the teleconference hearing connection open from the time it was scheduled for an additional ten minutes to enable them to call. I confirmed that the correct call-in numbers and participant codes had been provided in the Notice of Hearing. I also confirmed from the teleconference system that I was the only one who had called into this teleconference.

Conclusion

As neither the applicant nor the respondent attended the hearing and in the absence of any evidence or submissions, I order the application dismissed with leave to reapply

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: November 27, 2018

Residential Tenancy Branch