Dispute Resolution Services

Residential Tenancy Branch
Office of Housing and Construction Standards

A matter regarding RANCHO MANAGEMENT SERVICES(B.C.)
LTD. and [tenant name suppressed to protect privacy]

DECISION

Dispute Codes   MNDCT, FFT

Introduction

On August 6, 2019, the Tenants applied for a Dispute Resolution proceeding seeking a Monetary Order for compensation pursuant to Section 67 of the *Residential Tenancy Act* (the "*Act*") and seeking to recover the filing fee pursuant to Section 72 of the *Act*.

J.R. attended the hearing as an agent for the Landlord; however, the Tenants did not appear during the eleven-minute hearing.

Background and Evidence

This hearing was scheduled to commence via teleconference at 1:30 PM on November 4, 2019.

Rule 7.1 of the Rules of Procedure stipulates that the hearing must commence at the scheduled time unless otherwise decided by the Arbitrator. The Arbitrator may conduct the hearing in the absence of a party and may make a decision or dismiss the application, with or without leave to re-apply.

I dialed into the teleconference at 1:30 PM and monitored the teleconference until 1:41 PM. Only the Respondent dialed into the teleconference during this time. I confirmed that the correct call-in numbers and participant codes had been provided in the Notice of Hearing. I confirmed during the hearing that the Applicants did not dial in and I also confirmed from the teleconference system that the only party who had called into this teleconference was the Landlord.

Analysis

As the Applicants did not attend the hearing by 1:41 PM, I find that the Application for Dispute Resolution has been abandoned. Therefore, I dismiss the Tenants' Application without leave to reapply.

Conclusion

I dismiss the Tenants' Application for Dispute Resolution without leave to reapply.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act.*

Dated: November 4, 2019

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Residential Tenancy Branch