



Dispute Resolution Services

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Residential Tenancy Branch
Office of Housing and Construction Standards

DECISION

Dispute Codes AAT, PSF

Introduction

This hearing was convened as a result of the Tenant's Application for Dispute Resolution, made on November 5, 2019 (the "Application"). The Tenant applied for the following relief, pursuant to the *Residential Tenancy Act* (the "Act"):

- an order that the Landlord allow access to the Tenant; and
- an order to provide services or facilities required by tenancy agreement or law.

The Tenant and the Landlord's Agent attended the hearing at the appointed date and time and were provided the opportunity to present their evidence orally and in documentary form prior to the hearing and make submissions to me.

Settlement Agreement

The opportunity for settlement was discussed with the parties during the hearing. During the hearing, the parties agreed to settle this matter, on the following conditions:

1. The Landlord agreed to provide the Tenant with a key to access the building, a key to access the rental unit, and a key to access the mailbox.
2. The Landlord agreed to provide the Tenant with the above-mentioned keys no later than the end of the business day today, November 28, 2019.

This settlement agreement was reached in accordance with section 63 of the *Act*.

Conclusion

I order the parties to comply with the terms of their mutually settled agreement described above.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: November 28, 2019

Residential Tenancy Branch