



Dispute Resolution Services

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Residential Tenancy Branch
Office of Housing and Construction Standards

DECISION

Dispute Codes ERP

Introduction

This hearing dealt with the tenant's application pursuant to the *Residential Tenancy Act* (the "Act") for:

- an order to the landlord to make emergency repairs to the rental unit pursuant to section 33.

The tenant attended the hearing via conference call and provided testimony. After 12 minutes the landlord did not attend the hearing and the tenant confirmed that she did not serve the landlord with the notice of hearing package or any documentary evidence.

On the basis of this evidence, I am not satisfied that the landlord was properly served with the dispute resolution package pursuant to sections 90 of the Act. The tenants' application is dismissed with leave to reapply. Leave to reapply is not an extension of any applicable limitation period.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: April 14, 2020

Residential Tenancy Branch