



# Dispute Resolution Services

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Residential Tenancy Branch  
Office of Housing and Construction Standards

## DECISION

Dispute Codes      ERP FF

This hearing was convened as a result of the Tenants' Application for Dispute Resolution, made on June 11, 2020. The Tenants applied for an order requiring the Landlords to make emergency repairs for health or safety reasons and to recover the filing fee, pursuant to the *Residential Tenancy Act*.

This matter was set for hearing by telephone conference call at 11:00 A.M. on June 22, 2020. The line remained open while the phone system was monitored for ten minutes and the only participants who called into the hearing during this time were the Respondents. Therefore, as the Applicants did not attend the hearing by 11:10 A.M., and the Respondents appeared and were ready to proceed, I dismiss the claim without leave to reapply.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: June 22, 2020

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Residential Tenancy Branch