



Dispute Resolution Services

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Residential Tenancy Branch
Office of Housing and Construction Standards

DECISION

Dispute Codes PSF

Introduction

On June 9, 2020, the Tenant submitted an Application for Dispute Resolution under the *Residential Tenancy Act* (the “Act”) requesting an order for the Landlord to provide services or facilities required by the tenancy agreement or law. The matter was set for a participatory hearing via conference call.

The Landlords and Tenant attended the hearing and provided testimony. They were provided the opportunity to present their relevant oral, written and documentary evidence and to make submissions at the hearing. The Tenant testified that she exchanged the documentary evidence with the Landlord; however, the Landlord acknowledged that they did not serve their evidence package to the Tenant.

Preliminary Matters

Early on in the hearing, the Tenant stated that she had moved out of the rental unit in June 2020. The Tenant indicated in both her application and during the hearing, that she wished for the Landlord to reimburse her for the Temporary Rental Supplement (TRS) that she had applied.

I advised all parties that I would be dismissing the Tenant’s application as her issue was more suited to a monetary claim and unrelated to the issue applied for; an order for the Landlord to provide services or facilities. I did spend approximately 40 minutes with the parties providing information about the TRS, responsibilities regarding the return of security deposits and the ending of tenancies.

Conclusion

I dismiss the Application for Dispute Resolution with leave to reapply; however, this does not extend any applicable time limits under the Legislation. I have not made any findings of fact or law with respect to the Application.

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: July 08, 2020

Residential Tenancy Branch