



# Dispute Resolution Services

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Residential Tenancy Branch  
Ministry of Housing

A matter regarding BLUEGREEN RENTALS  
and [tenant name suppressed to protect privacy]

## DECISION

Dispute Codes      ERP

### Introduction

This hearing was convened as a result of the Tenant's Application for Dispute Resolution. A hearing by telephone conference was held on April 11, 2023. The Tenant applied for emergency repairs, pursuant to the *Residential Tenancy Act* (the *Act*).

This matter was set for hearing by telephone conference call at 9:30 A.M. (Pacific Time) on April 11, 2023. The Landlord/Respondent attended the teleconference hearing and was ready to proceed; however, the Tenant did not attend. The line remained open while the phone system was monitored for ten minutes and the Tenant/Applicant did not call in during this time. Therefore, as the Applicant did not attend the hearing by 9:40 AM, **I dismiss the claim, in full, without leave to reapply.**

This decision is made on authority delegated to me by the Director of the Residential Tenancy Branch under Section 9.1(1) of the *Residential Tenancy Act*.

Dated: April 13, 2023

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Residential Tenancy Branch